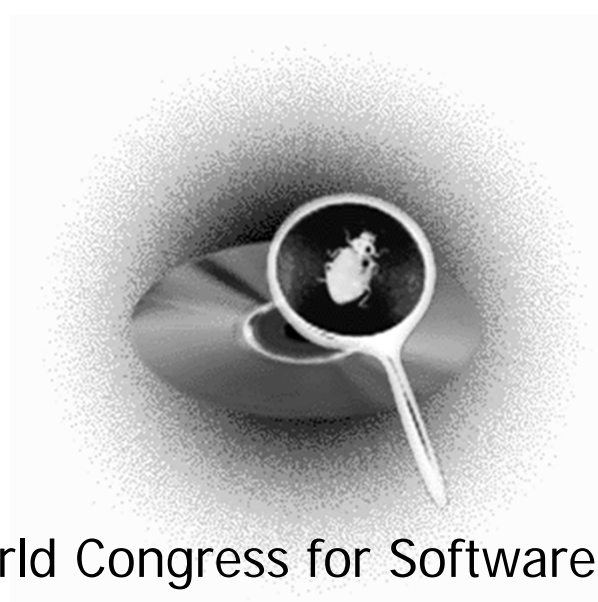


Viewpoint-based Test Requirement Analysis Modeling and Test Architectural Design



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Nishi, Yasuharu

The University of Electro-Communications, Japan

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Profile – Dr. NISHI, Yasuharu

Assistant professor:

the University of Electro-Communications, Japan

(also providing consultancy service to industry on testing and TQM)

President:

Association of Software Test Engineering, Japan (ASTER)

President:

Japan Software Testing Qualifications Board (JSTQB)

National delegate:

ISO/IEC JTC1/SC7/WG26 Software testing

Founder:

Japan Symposium on Software Testing (JaSST)

Founder:

Testing Engineers' Forum (Japanese community on software testing)

Vice chair:

SQiP/Software Quality Committee of JUSE (promoting organization of TQM)

(SQiP has published the book of "SQuBOK: Software Quality Body of Knowledge"
and is operating engineer certification on software quality)

Research interest:

Software testing, software quality/TQM, embedded software engineering,
software process improvement, software project management, system safety

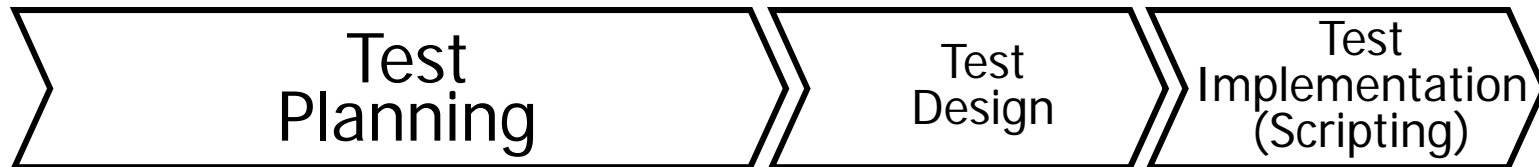


Software Test Engineering Process

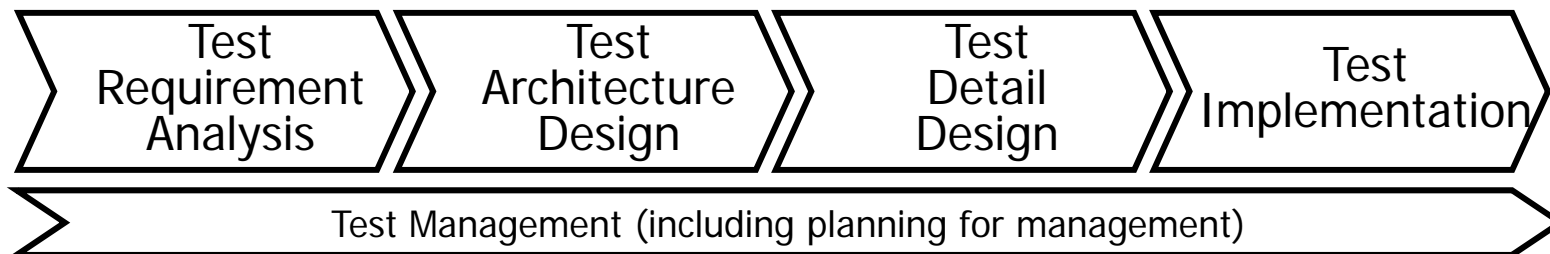
- As software has got huge and complicated, test cases (= test suite) also get huge and complicated
 - such as
 - » a test project with over 100,000 test cases
 - » over 10 test levels
 - » various test types such as load, configuration and security
 - You have to develop huge and complicated test suite systematically
- But technologies on test planning or test strategy are just immature
 - Engineering work and management work for test development are confused
- It is necessary to define software test engineering process to develop huge and complicated test suite systematically

Independent RA is necessary for testing

- Independent requirement analysis for testing is necessary
 - Requirement analysis for software isn't usually exact or detail enough
 - Of course test requirement analysis depends on SUT and its dev. Process
- Requirement analysis for testing should be more important
 - Test “planning” is just management word and NOT engineering word



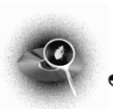
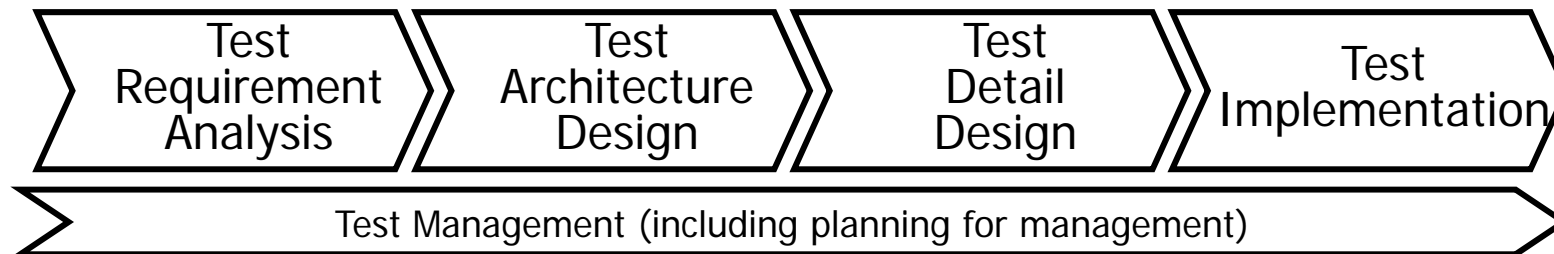
Part of typical test process



VSTeP: Viewpoint-based Test Process

VSTeP

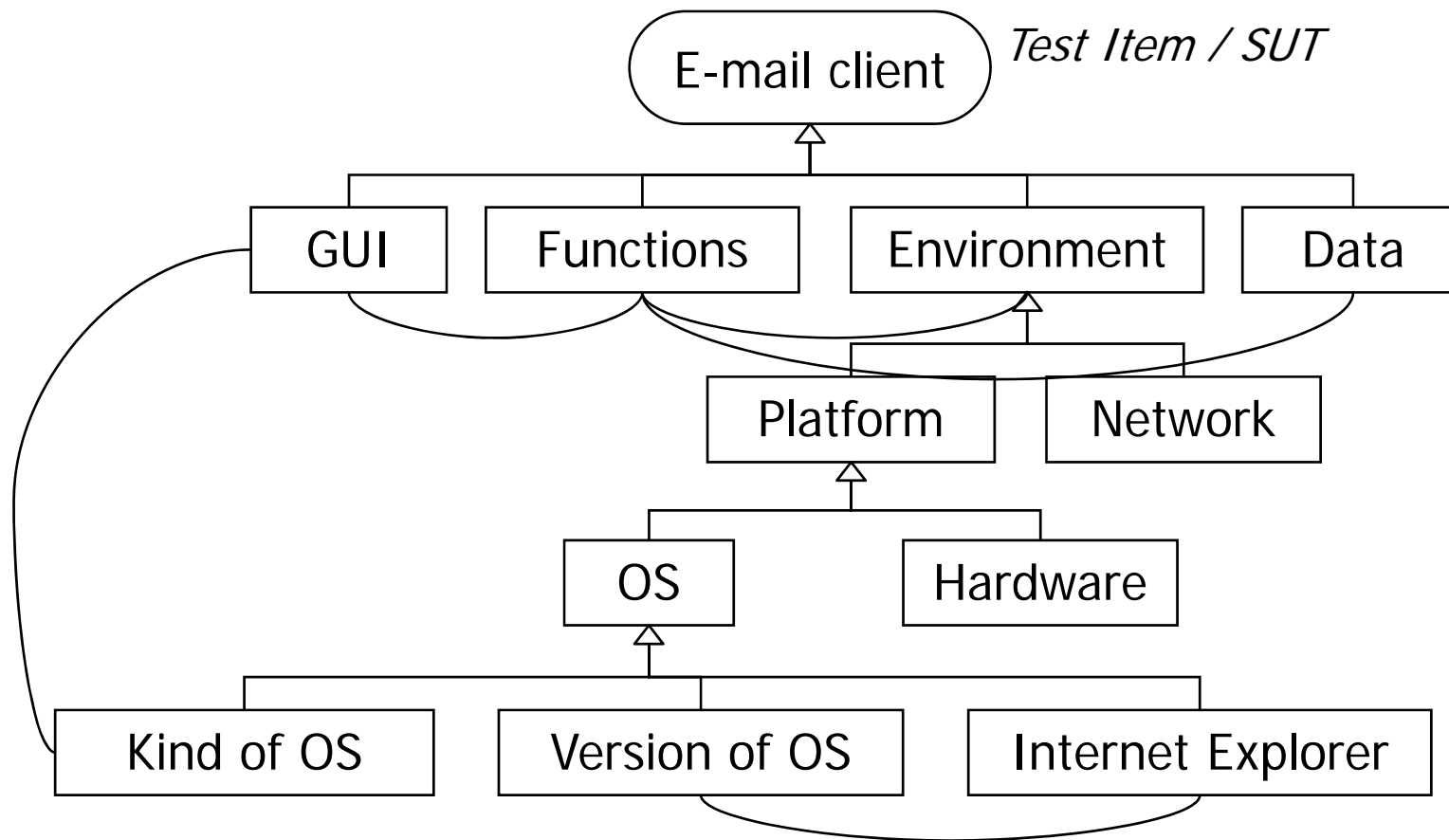
- VSTeP(Viewpoint-based Software Test Engineering Process) is a generic test engineering process model focusing on test viewpoint
 - You can stress upper phase of test engineering process such as test requirement analysis and test architecture design which tend to be negligent
 - VSTeP drives you to good test suite, good review for test design, accumulation of knowledge and experience on testing
 - Reuse and improvement will be easy because you can do reverse-engineering of your past (unorganized) test suite
 - NGT (Notation for Generic Testing) is a made-in-Japan notation for Test Requirement Analysis and Test Architecture Design
 - » Modeling skill like object-oriented design is essentially necessary



Detail phase of VSTeP

- TRA: Test Requirement Analysis
 - To make a test requirement model
 - » To extract, organize and understand test requirement
 - » To create a test requirement model which consists of test viewpoints, i.e. to create a viewpoint diagram
- TAD: Test Architecture Design
 - To make a test architecture model
 - » To re-organize test viewpoints into test containers as test types, levels and cycles for making test smooth
 - » To assemble test viewpoints into test frames which is template for TDD
- TDD: Test Detail Design
 - To make test cases
 - » To set values in detail into test frames or test viewpoints
- TI: Test Implementation
 - To make test scripts
 - » To add detail information necessary to execution to test cases
 - » To combine simple test scripts into a compound test script for making execution efficient

Example of part of viewpoint diagram drawn for TRA



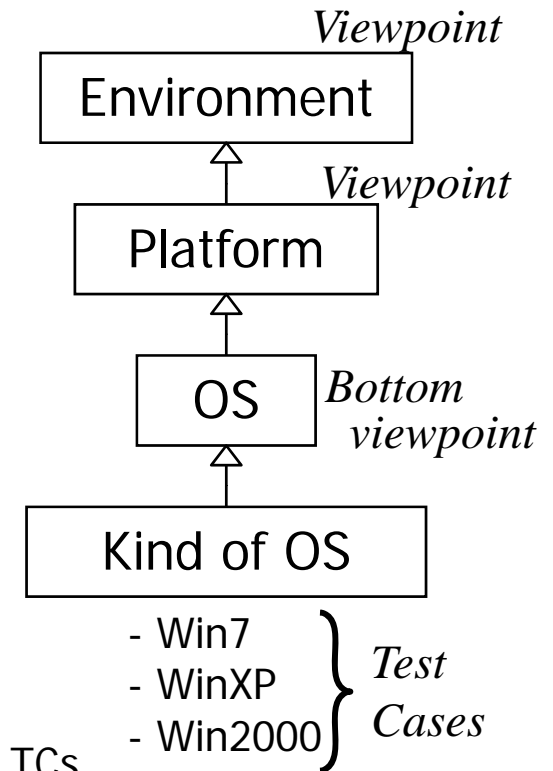
What is test viewpoint: abstract test case

- Test cases has test values
 - ex) parameter: Kind of OS, values: Win7, WinXP, Win2000
 - Test parameters are also called as test conditions and test values are also called as test coverage items
 - Test cases consists of test values

- Viewpoints are abstract test cases

- Bottom viewpoints means test parameters
- Viewpoints don't express any test values or test cases
- Viewpoints can have hierarchical structure like classification trees or class diagrams
- Viewpoints can be extracted from test conditions, test items and quality characteristics such as load, configuration and performance
- Ideally viewpoints should indicate an INTENTION of a test case

» Viewpoint diagram can be a repository of intentions of TCs



Various test viewpoints

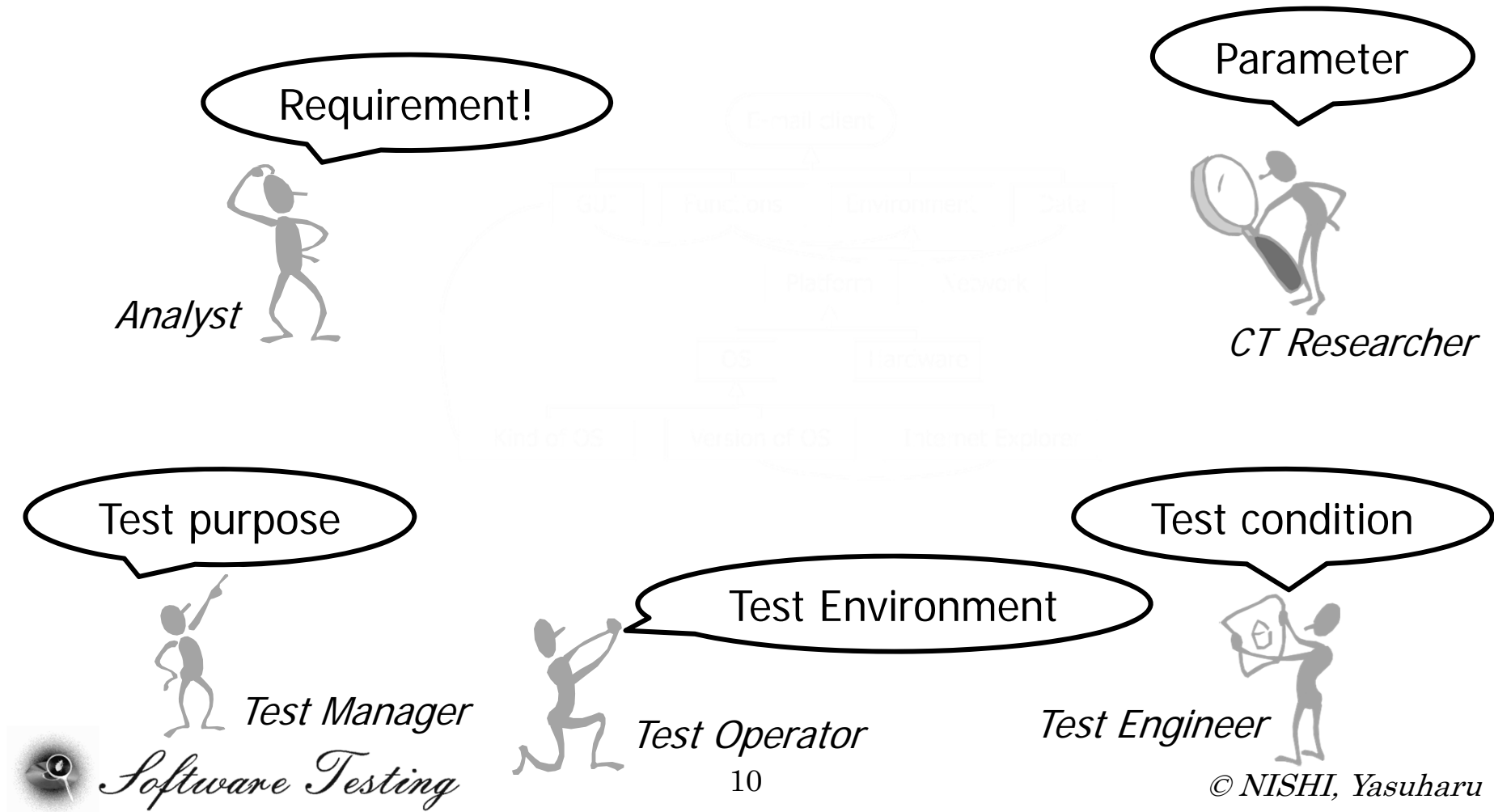
- Test viewpoint is a point where test engineers focus an attention for grasping a big picture of test design
 - Test viewpoint is abstraction and source of test cases
- Types of test viewpoints depend on organizations and/or test engineers

OS

 - What should be exhausted:
 - » Specs, functions, data etc.
 - » Test conditions
 - Characteristics which should be achieved
 - » Quality characteristics, non functional requirements etc.
 - Parts of test items
 - » Funcs, Subsystems, modules etc.
 - Bugs
 - » Errors and failures, bug patterns, weak points of test items etc.
 - Customer usage
 - » Business, lifestyle etc.
 - Other parts of systems than software
 - » Hardware units, hardware failures etc.
 - Test types
 - » Load test, configuration test etc.
 - Test levels
 - » Component test, system test etc.
 - Lists and/or diagrams developed until software testing
 - » Use cases, State transition diagrams etc.

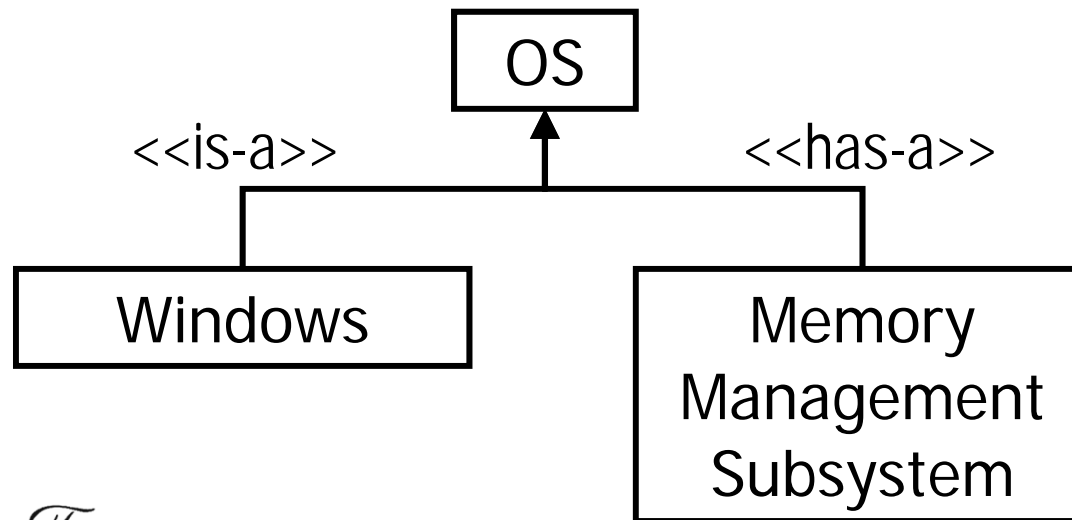
Why “viewpoint” ?

- The word “viewpoint” is independent of roles



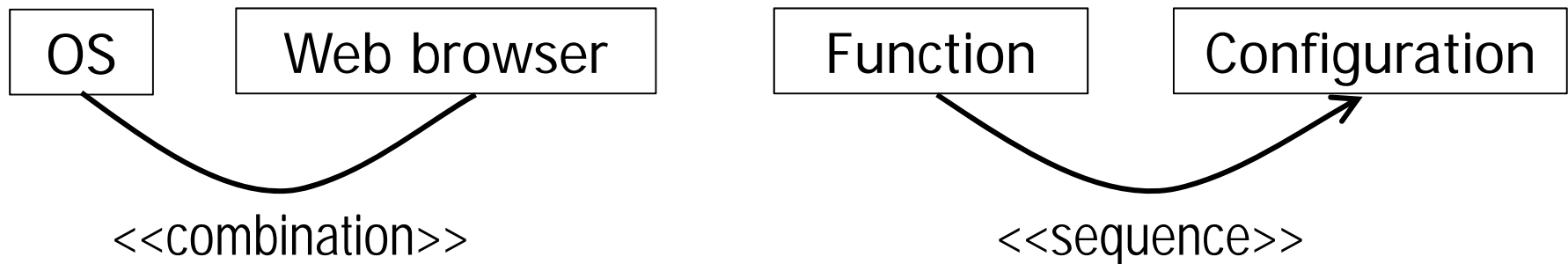
Types of Hierarchical relationship

- Test viewpoints have two fundamental relationships
 - Hierarchy relationships and Interaction relationships
 - Types of relationships can be expressed as "<<stereotype>>"
- Hierarchical relationships can bear several meanings
 - is-a relationship: inheritance
 - has-a relationship: possession
 - There may be other hierarchical relationships
 - » object-attribute and cause-effect is example



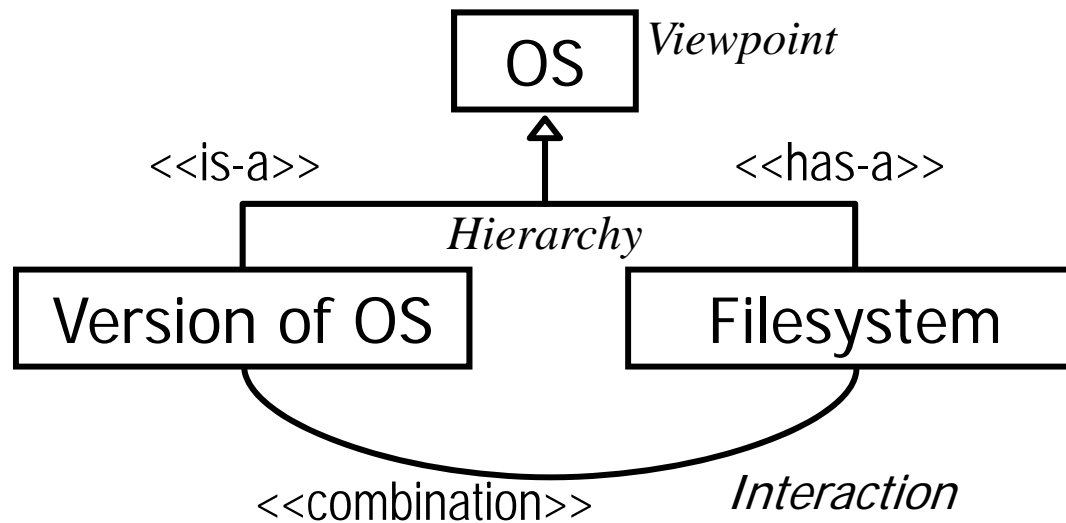
Interactive relationships of viewpoints

- Viewpoints can relate each other with interactive relationships
 - Non-hierarchical relationships are necessary: Interactive relationships
 - They can also bear several meanings: combination, sequential etc.
 - Lines without arrowhead represent “combinatorial relationships”
 - Arrows with an open head represent “sequential relationships”
 - Relationships can represent their meanings with <<stereotype>>
 - In this workshop interactive relationships without stereotypes represent combinatorial relationship










Relationships of viewpoints

- Test viewpoints have two fundamental relationships
 - Hierarchy relationships
 - » Detail a viewpoint step by step to reach test coverage item with a straight line
 - » Have several types such as is-a, has-a, cause-effect, object-attribute
 - Interaction relationships
 - » Connect test viewpoints to test combination of viewpoints with a curved line
 - » Have several types such as combination (needs combinatorial testing) etc.
- Types of relationships can be expressed as “<<stereotype>>”



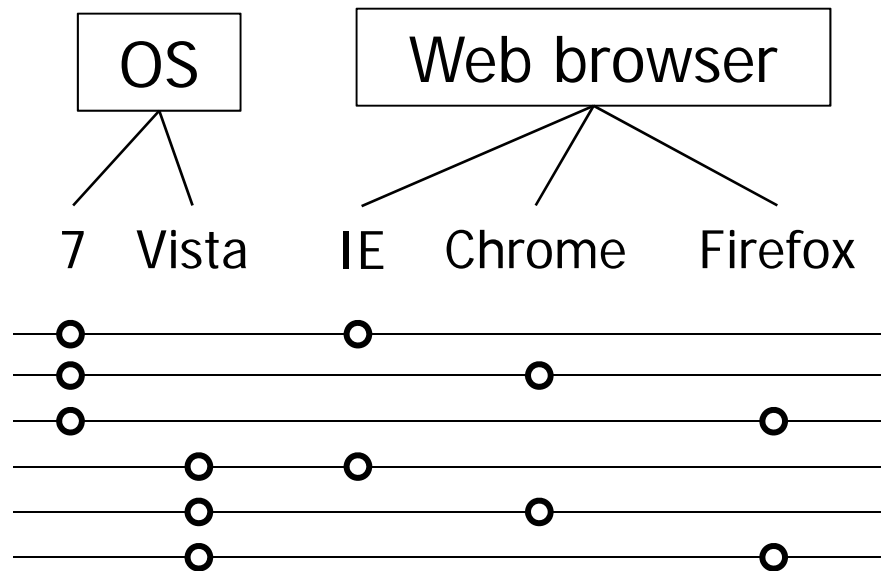
Notation of viewpoint diagram in NGT

| | | |
|---|-----|-----------------------------------|
|  | ... | <i>Viewpoint</i> |
|  | ... | <i>Hierarchical Relationship</i> |
|  | ... | <i>Interactive Relationship</i> |
|  | ... | <i>Stereotype</i> |
|  | ... | <i>Combinatorial Relationship</i> |
|  | ... | <i>Sequential Relationship</i> |
|  | ... | <i>Test Container</i> |

Drawing tools for
mindmaps
are useful

Viewpoint diagram is simple enough

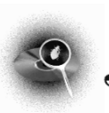
- Viewpoint diagram is simple enough to make a TRA/TAD model
 - More simple than classification tree



Classification Tree

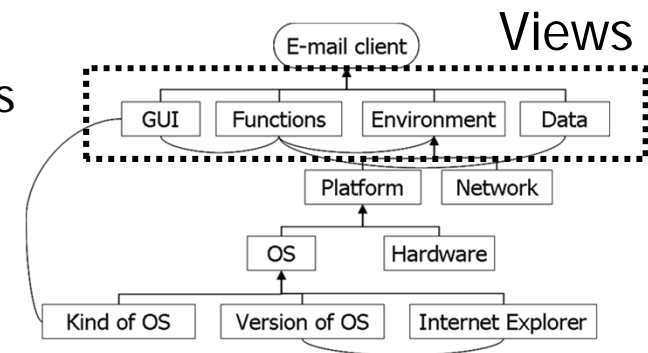


Viewpoint diagram



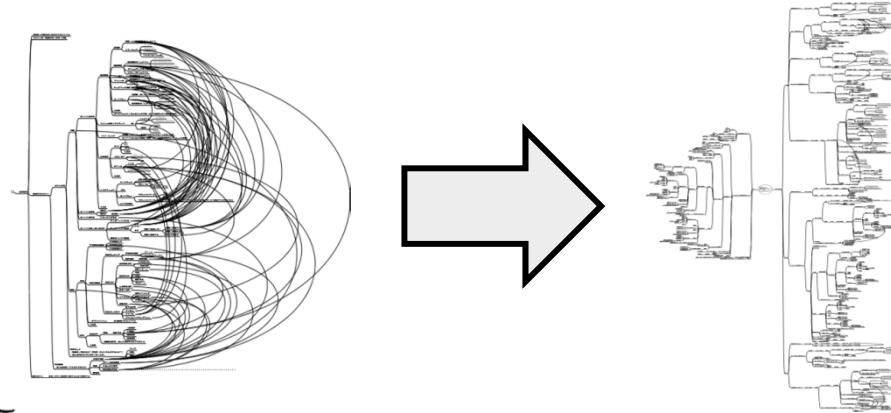
TRA: Test requirement analysis

- To extract, organize and understand test requirements
 - Requirements from customers to achieve
 - » Functional requirement, non-functional requirement, business goals etc.
 - Constraints to achieve requirement from customers
 - » Requirement of test project management such as efforts, costs etc.
 - » Test tools and/or methods directly requested by customer especially
 - Information of current quality of the test item
 - » Ex) bugs which were detected in prior reviews
- To create a test requirement model on viewpoint diagram
 - Extract test viewpoints from test requirements
 - Detail test viewpoints and connect parent viewpoint and child viewpoints
 - Extract interaction relationships and connect viewpoints
 - Top-level viewpoints are most important for grasping a big picture, called “View”



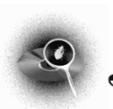
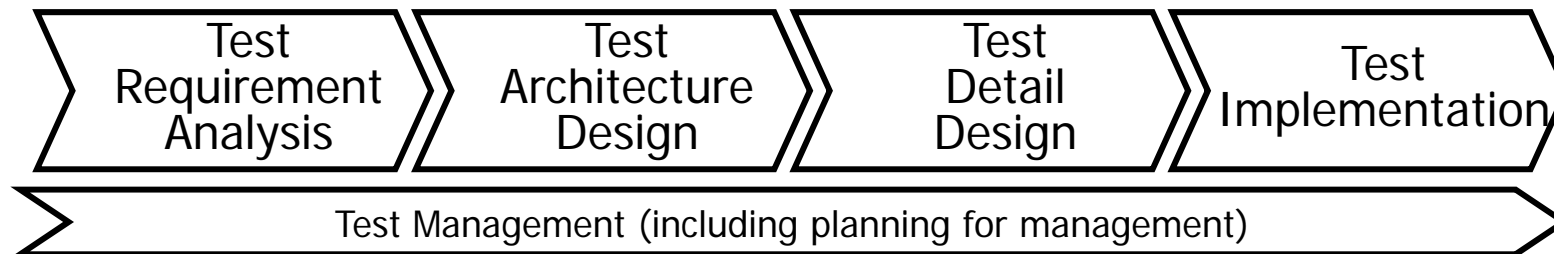
Refinement of a test requirement model

- You can refine a test requirement model to make it clear and easy to understand
 - To detail viewpoints step by step to exhaust / list all test conditions
 - To move, divide or rename viewpoints if necessary
 - To check non MECE viewpoints in each layer and re-organize them as MECE
 - » MECE: Mutually Exclusive and Collectively Exhaustive
 - To check whether brotherhood viewpoints have the same stereotypes of hierarchy connections
 - To check whether interactions would be better to change viewpoints



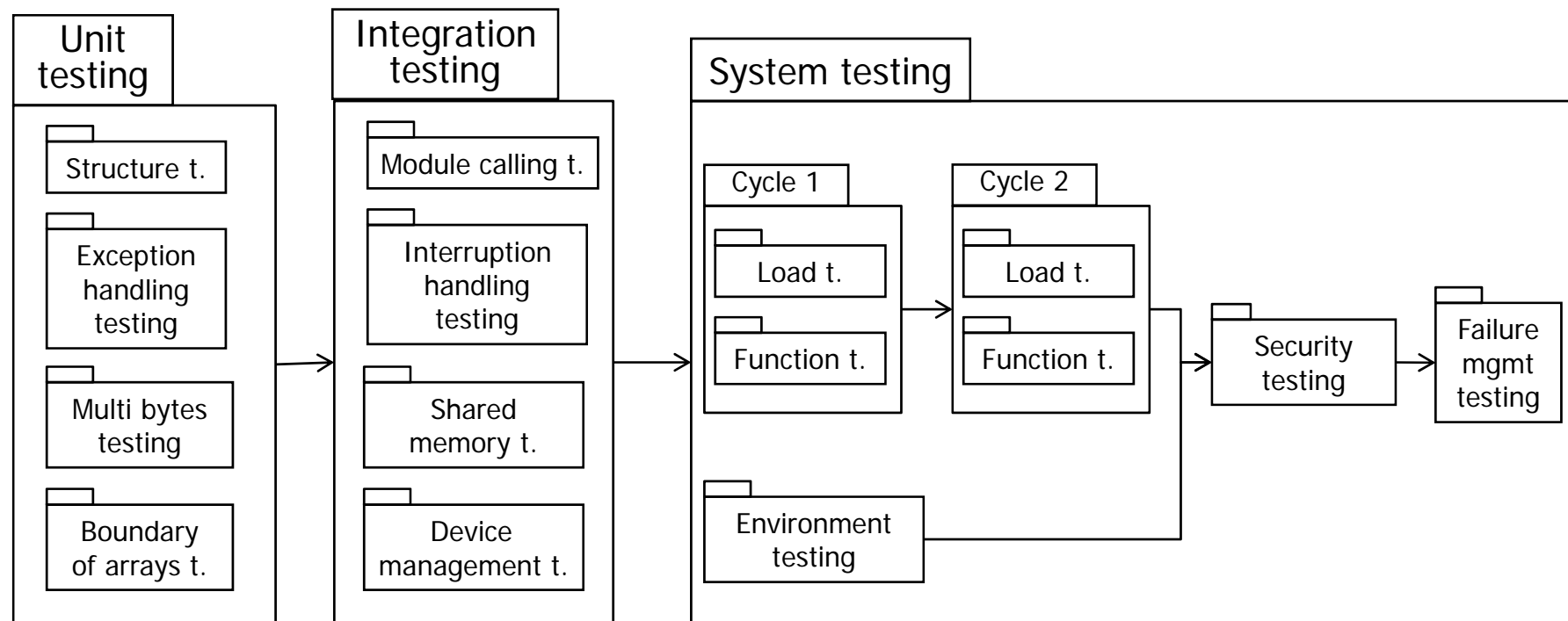
VSTeP

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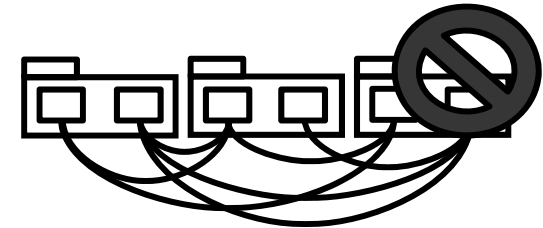
TAD: Test Architectural Design

- Test architecture is a big picture of test suite
 - It is easy to grasp a big picture in test container level for large and complicated testing
 - Several viewpoints can be packed into a “test container”
 - Test containers can be test levels, test types and test cycles



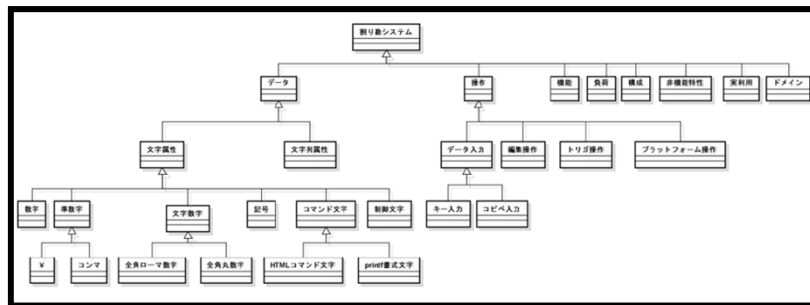
Guides for good TAD

- Some characteristics, attributes and patterns for software can be applied as guides for good TAD
 - “Quality Characteristics” for software are already available such as ISO/IEC 25000s
 - » Functional Suitability / Performance efficiency / Compatibility / Usability / Reliability / Security / Maintainability / Portability
 - Other characteristics and design patterns for software design are also major
 - » Coupling / Cohesion / Encapsulation / Responsibility
 - » Design patterns such as MVC, singleton
- Characteristics for TAD is important for good TAD
 - Cohesion and coupling
 - » A test container should be packed with viewpoints with similar meanings
 - » Test containers should have so few combinatorial relationships as possible
 - Maintainability / Internationalizability / Portability
 - » Test containers which needs modifications should be easily identified in maintenance, internationalization and porting
 - Design patterns on viewpoint level could be another guide for TAD



Quality attributes of test suite

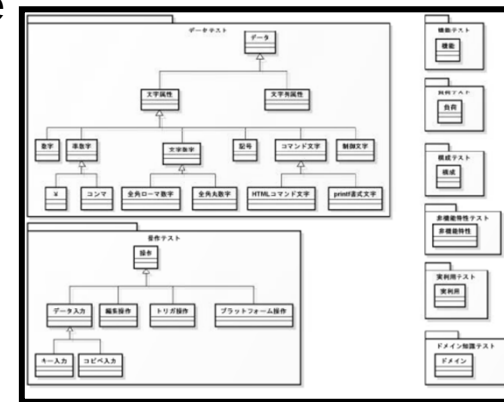
- Test architecture depends on required quality attributes of test suite
 - Test suite can have its own quality attribute if test suite is artifact
 - Ex) Maintainability of test suite
 - It doesn't mean testing of quality attribute such as ISO/IEC 25000s/9126s



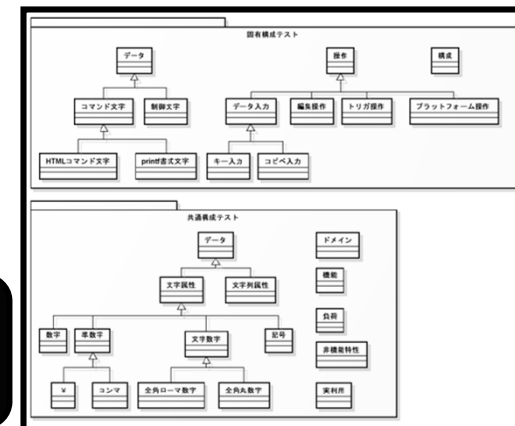
Test architecture of small calculator



Maintainability considered



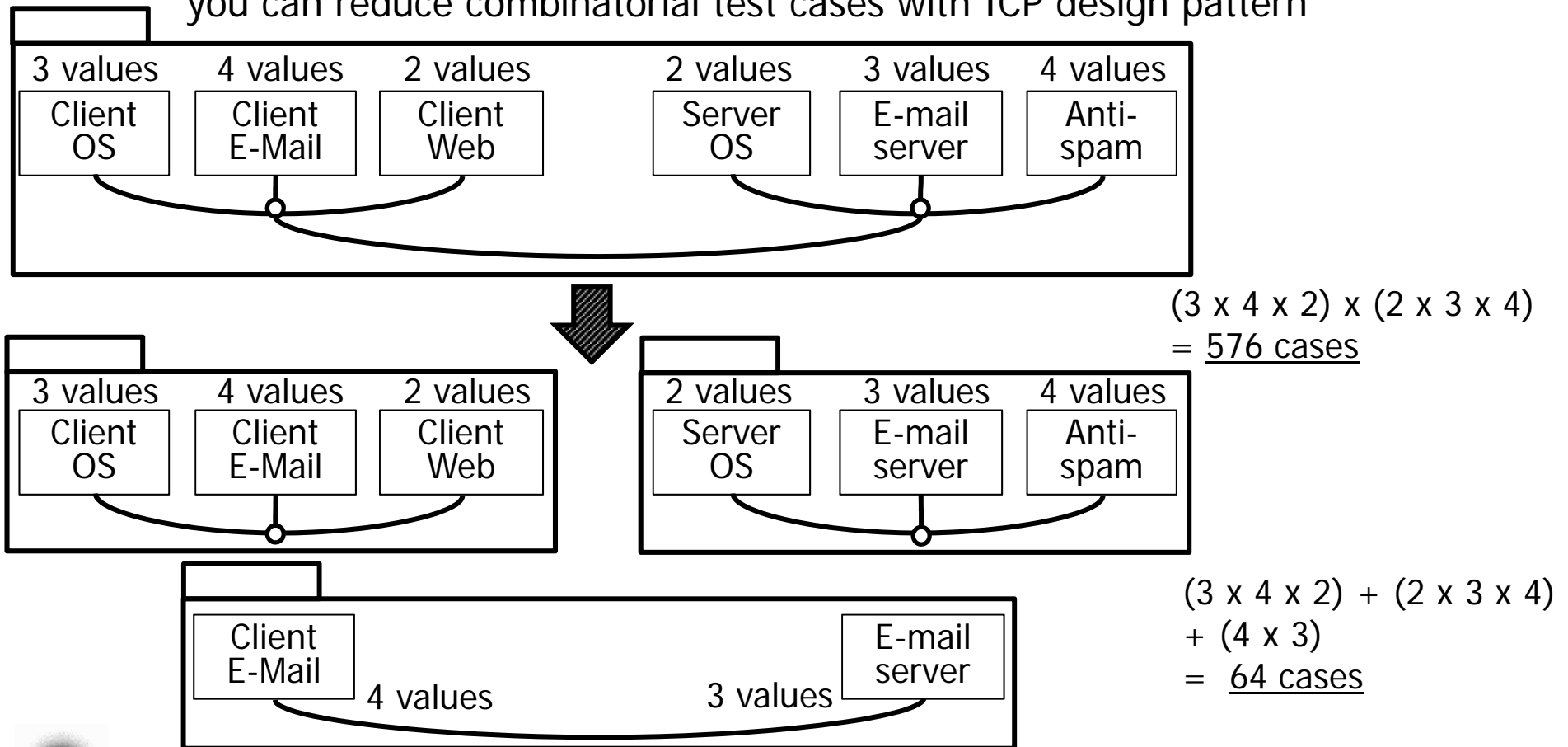
Simply divided



Example of design pattern for TRA/TAD

- Interaction Cluster Partitioning Pattern

- if you can specify the source of combinatorial bugs is e-mail protocols and accept risks of bugs from other sources, you can reduce combinatorial test cases with ICP design pattern



Research Question

- Can Test Viewpoint Diagram reduce omission of test conditions?
 - Can test requirement modeling activity based on test viewpoints reduce omission of test conditions more than based on test conditions?
 - Is independent requirement “modeling” for testing is better than “deriving test conditions”?
 - » Does “Deriving test conditions” mean just reading test base and writing them?
- We conducted an experiment to compare “deriving test conditions” and “modeling test viewpoints”
 - Lecture from academia and experiment by industry

Experiment for reducing omissions of test conditions

- Overview of Experiment

- Experiment for reducing omissions of test conditions in test requirement analysis phase by 2 teams using test conditions and test viewpoints
 - » Team C: Selected test conditions using test conditions
 - Team C selected test cases by the same way as actual test design using spreadsheet
 - To compare easily, we redrew Team C's test cases into Test Viewpoint Diagram
 - » Team V: Selected test conditions using test viewpoint model
 - We made lectures on NGT/VSTeP and instructed them to model with Hierarchical relationships
 - They drew Test Viewpoint Diagram using a mindmap tool (freemind)
- Both teams had 3-4 engineers and all engineers had 5-10 years experiences in software testing company mainly for embedded software

- Test Base / SUT

- User manual of a highly functional rice cooker
- Manual mainly has 2 parts:
 - » Operational instructions / functional descriptions
 - » Recommendations of cooking rice, e.g. for Sushi

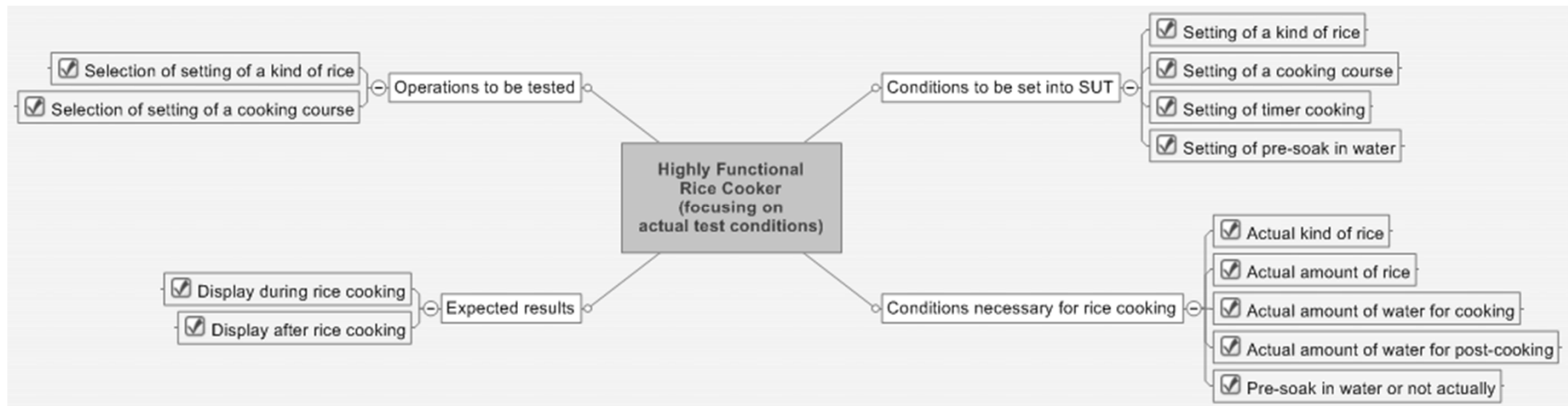
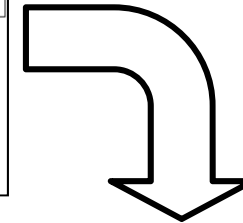


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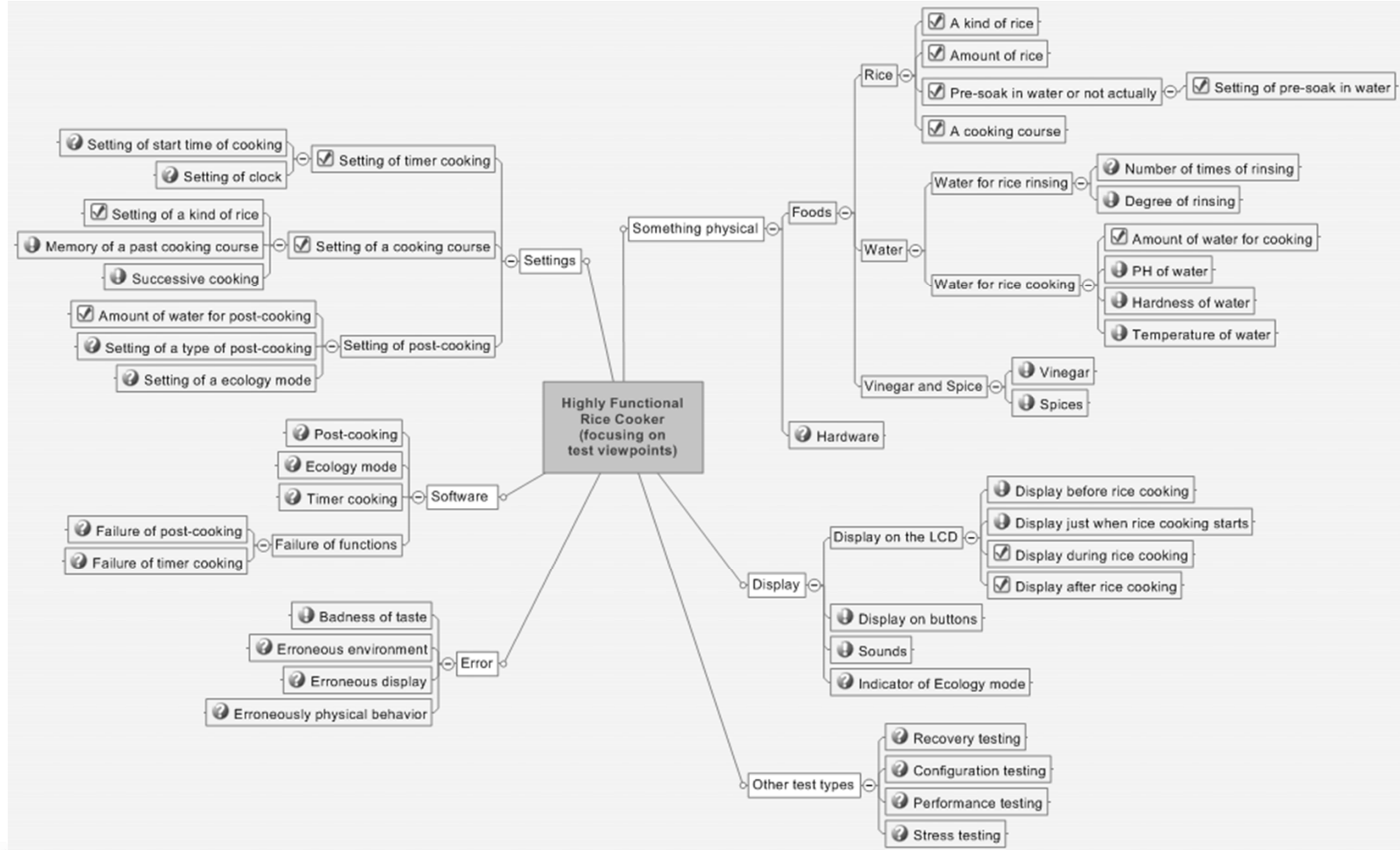
Condition-based test requirement model

| | | | | | | | | | | | | |
|--------------------------|-----|--|------------------------------------|----------------|------|-----------------------------|------|-------------------|------|----------------------------------|------|--|
| Condition-Value list No. | | 1 | | | | | | | | | | |
| Policy for listing | | To derive necessary test conditions and values for the rice cooking functions referring to operational steps of rice cooking | | | | | | | | | | |
| Precondition | | - | | - | | - | | - | | If post-cooking is started | | |
| Test Conditions | No. | 1 | | 2 | | 3 | | 4 | | 5 | | |
| | | Kind of rice | Note | Amount of rice | Note | Amount of water for cooking | Note | Pre-soak in water | Note | Amount of water for post-cooking | Note | |
| Test Values | 1 | Polished rice | | 1 cup | | Same as gauge | | Not to be soaked | | 45ml | | |
| | 2 | Pre-washed rice | | 2 cups | | More than gauge | | To be soaked | | Maximum | | |
| | 3 | Sticky rice | | 3 cups | | Less than gauge | | | | | | |
| | 4 | Raw rice | | 4 cups | | | | | | | | |
| | 5 | Sprouted raw rice | | 5 cups | | | | | | | | |
| | 6 | Partly milled rice | Level of milling isn't categorized | | | | | | | | | |
| | 7 | Sprouted rice | | | | | | | | | | |
| | 8 | Cereals rice | | | | | | | | | | |

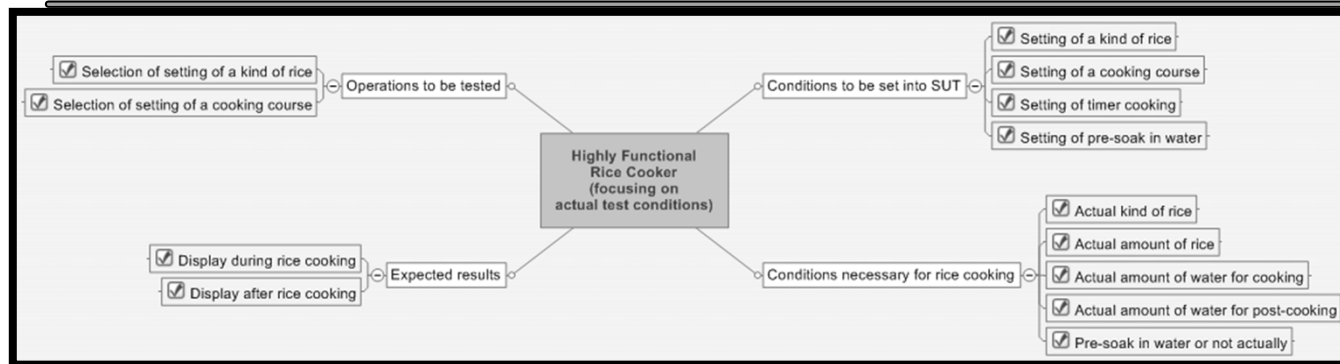
To compare easily,
we redrew the list into
Test Viewpoint Diagram



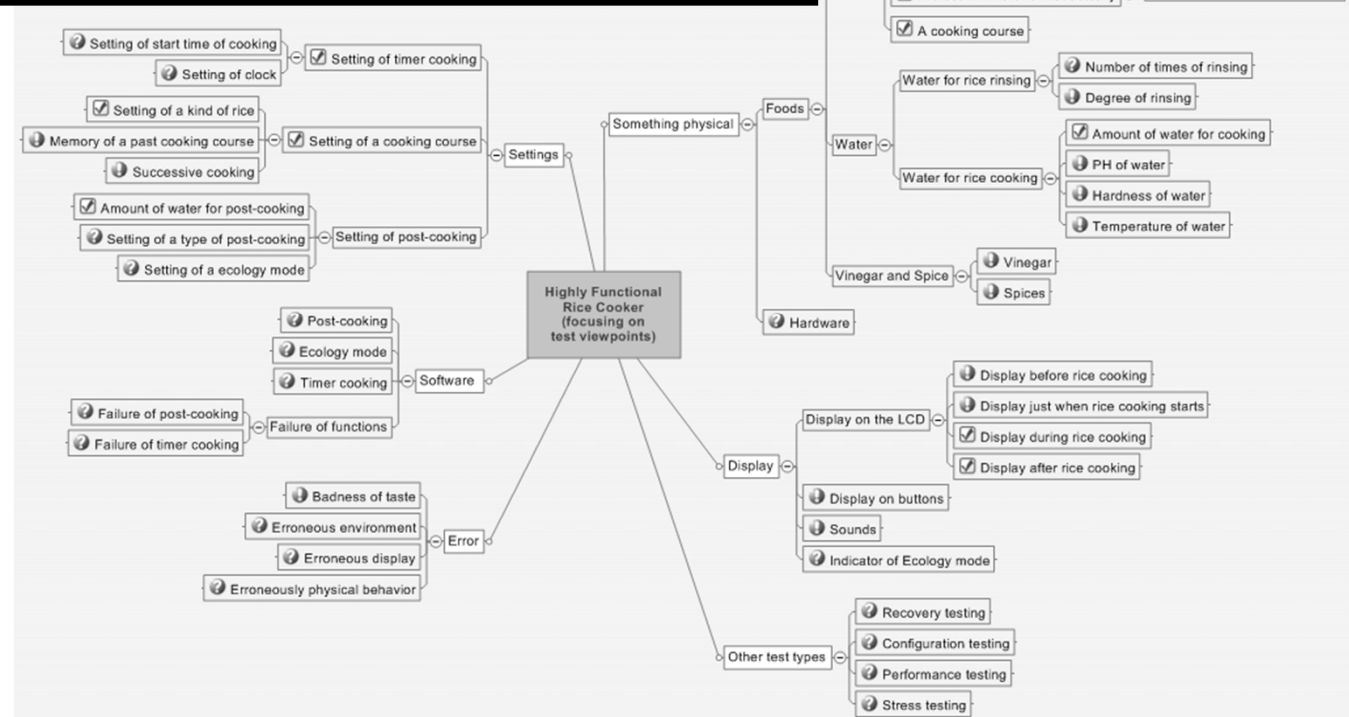
Viewpoint-based test requirement model



Comparison of Condition-based and Viewpoint-based model



Condition-based model



Viewpoint-based model

Result: no. of omissions of test conditions

- Condition-based model omitted 13 more test conditions than Viewpoint-based model
 - Team C selected test conditions only which are explicitly written and easily identified as test conditions
 - » Model is constructed in spreadsheet style
 - Team V modeled the SUT itself whether viewpoints are test conditions or not
 - » Model is constructed in NGT/mindmap style

| | Conditions explicitly written | Omissions of Conditions | Out-of-scope |
|-----------------------|-------------------------------|-------------------------|--------------|
| Condition-based Model | All | +13 | 0 |
| Viewpoint-based Model | All | +0 (baseline) | 18 |

Detail of omitted test conditions out of Condition-based model

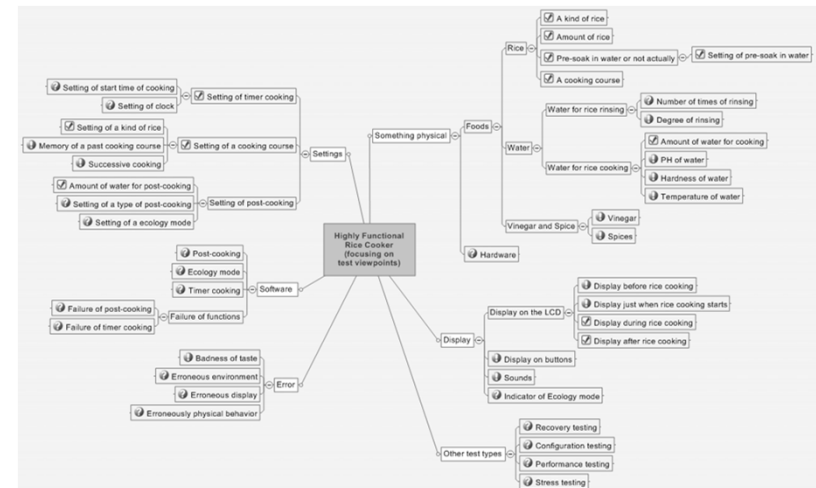
- Ambiguously written input parameter: 1 condition
 - “Memory of a past cooking course”
- Ambiguously written usecase: 1 condition
 - “Successive cooking”
- Attributes of physical object explicitly written in Recommendation part of the manual: 6 conditions
 - “Degree of rinsing”, “pH of Water”, “Hardness of water”, “Temperature of water”, “Vinegar”, “Spices”
- Ambiguously written expected results (behavior): 4 conditions
 - “Display before rice cooking”, “Display just when rice cooking starts”, “Display on buttons”, “Sounds”
- expected result of physical object explicitly written in Recommendation part of the manual: 1 condition
 - “Badness of taste”

Consideration on threats to validity

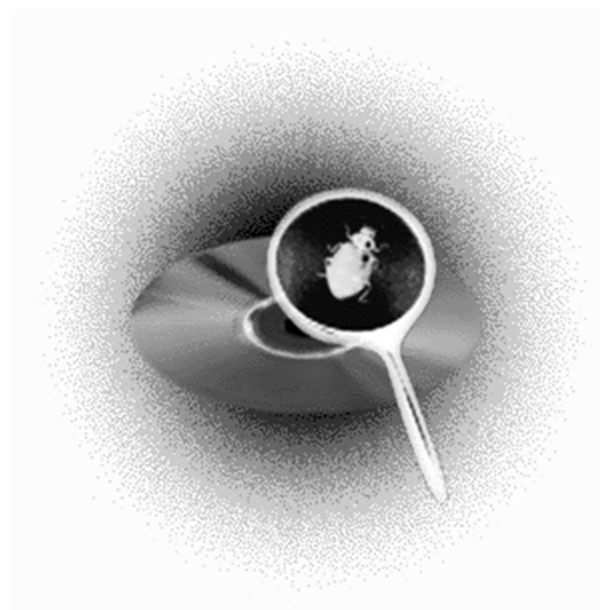
- Lack of empirical study?
 - Single experiment can be biased and consistently extract wrong information
 - We gathered multiple engineers who have almost the same experience into each team
- Lack of assessing the validity of cost and time measures?
 - Team V spend more time (but practically acceptable) on TRA than team C
 - Cost and time for TRA and TAD is often made more ignorable than TDD, TI and Test Execution
- Lack of assessing the validity of domain skills of engineers?
 - All the engineers have almost the same domain skills as rice is the most popular food in Japan
- Lack of evaluations for instances of growing size and scope?
 - Omissions are mainly about domain objects, i.e. physical objects, and ambiguous specifications
 - As size and scope of test grow, domain objects and ambiguous specifications will grow, VP model will be more effective
- Lack of evaluations for integrity and testability of the test base
 - Integrity and testability of the test base grow, description on domain object will get richer and ambiguous specification will decrease
 - Although C model can reduce omissions, integrity and testability of test basis is limited actually. We can estimate VP model will be yet more effective
- Lack of evaluations for refinement of model
 - We didn't measure or limit the number of refinement of model exactly
 - VP model was more refined than the C model
 - As good model written in good notation will be more refined, VP model can be estimated to be more effective.

Conclusion

- Independent test requirement analysis(TRA) is necessary
- It is important to construct a test requirement model in TRA
- In our experiment, test viewpoint model can reduce omission of test conditions more than test condition model
- Scientific measurement of merit of “modeling” is rather difficult or not?
 - Empirical study is necessary



Thank you for your kind attention



NISHI, Yasuharu
<http://qualab.jp/>
Yasuharu.Nishi@uec.ac.jp